

# ITX+ Series

THERMAL TICKET PRINTER



## Optimum Printing Solutions for Ticketing Systems

The ITX+ Series, based on Practical Automation's state-of-the-art IT technology platform, is an innovative series of direct thermal ticket printers. Incorporating a 32-Bit controller platform, a choice of print widths, and a heavy-duty stepper driven cutter, these new printers are designed for use where high quality, fast printing, and long life are required.



**PRACTICAL AUTOMATION, INC.**

The Alinabal Group of Companies

[www.practicalautomation.com](http://www.practicalautomation.com)

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**$\mu$ ITX+**



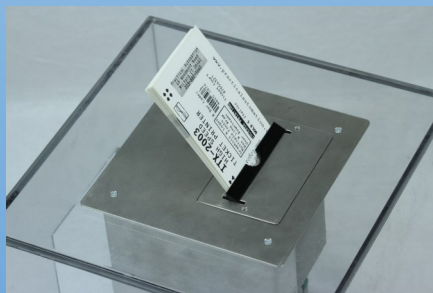
*Features a small footprint and external ticket feed*

**eITX+**



*Desktop style ticket printer with a locked ticket storage compartment*

**pITX+**



*A vertically flush mounted countertop design*

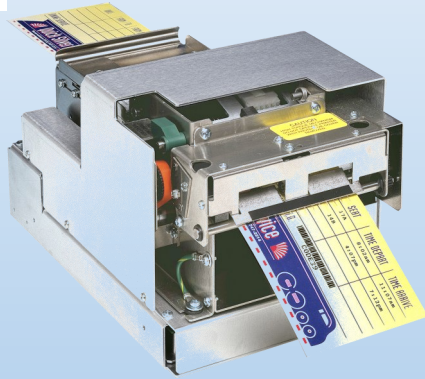




# ITX+ Series

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## ***kITX+***



*A kiosk mountable printer available  
with continuous roll printing!*

### **ITX+ Series features**

- ♦ 200 DPI or 300 DPI printing
- ♦ USB, Serial and Parallel on board interfaces
- ♦ Standard Bar Codes and QR Codes
- ♦ Scalable True Type fonts included and loadable
- ♦ Dual Sensors to support different ticket configurations
- ♦ 2 to 3.25 inch adjustable ticket widths
- ♦ Tear Bar and Cutter options
- ♦ Supports both industry- standard software protocols
- ♦ Registration mark or continuous mode
- ♦ Legacy soft font support
- ♦ Easy self-loading ticket system
- ♦ Long Cutter Life – up to 1.5 million/with a 1 million minimum
- ♦ Free technical phone/e-mail support

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# ITX+ Series

## THERMAL TICKET PRINTER

**Printing Method:** Direct Thermal

**Printhead** Dot Density  
203 DPI (8.0 dots/mm)  
300 DPI (11.8 dots/mm)  
Dot Cycle Life 50 X 10<sup>6</sup> Dot Cycles (typical)  
Abrasive Life 2 million inches (50 million mm)  
Operation Dot history controlled  
Temperature Thermistor Controlled

**Print Speed:** ITX 2000 10.0 in/sec Max. (254 mm/sec)  
ITX 3000 8.0 in/sec Max. (203 mm/sec)

**Paper Width:** 2.00" (50.8 mm) to 3.25" (82.6 mm)

**Paper Feed:** Friction

**Print Width:** **200 DPI** 2.00" (50.8 mm) to 3.15" (80.0 mm) 640 dots  
**300 DPI** 2.00" (50.8 mm) to 3.20" (81.2 mm) 960 dots

**Print Length:** 10.9" (276.9 mm) Max.

**Cutter:** Life 1.5 million cuts (typical) & 1.0 million cuts  
(minimum) Cut Cycle Time 300 ms max.

### Standards

**Resident Fonts:** 5x7, 5x9 (OCRA), 8x16, 13x20 (OCRB), 17x31 (OCRA),  
17x31 (OCRB), 18x30 (Courier), 20x40 (Courier), 25x41  
(Bold Prestige), 25x49 (Script), 30x52 (OCRB), 46x91  
(Orator)

**Resident  
True Type  
Fonts:**

Font Description
Comic Sans
<b>Comic Sans Bold</b>
Verdana
<b>Verdana Bold</b>
<i>Verdana Italic</i>
<b><i>Verdana Bold Italic</i></b>

### Standard Resident Bar Codes:

QR Code, Code 39, Interleaved 2 of 5, EAN 13, EAN 8,  
UPC, USS-CODABAR, Code 128 B and C with optional  
human readable interpretation line,

### Standard Graphics:

Dot addressable graphics; box and line drawing com-  
mands; downloadable fonts and logos; PCX file support;  
PCX image rotation (0, 90, 180, 270 degrees) and multi-  
plication

### Printer Firmware Options:

**Standard** The characteristics noted on this data sheet refer to the  
standard firmware version. This firmware "emulates" the  
most commonly used Standard Ticket Programming Lan-  
guage.

**Windows** The "G" version is available for ITX emulation in Win-  
dows® for WYSIWYG function. Printer firmware can be  
updated over the printer's USB interface.

### Data Interface

Parallel IEEE-1284 (bi-directional)  
Serial RS-232 (Busy and XON/OFF) to 57.6 K baud  
USB 2.0 Full Speed Compliant

**Special Purpose I/O:** 8 pin mini Din connector for low paper and auxiliary power driver

**Interface Cable:** IEEE-1284 A-B cable (DB25M/C36M)

RS-232 Cable (DB9M/DB9F)

USB A-B Cable (A/B)

**Power Requirements:** 24 VDC, 60 W max average, provided by PS60-14 universal  
input power supply. 90-264 VAC, 47/63 Hz, 1.6 A max.

### Regulatory Compliance:

UL 62368-1 Issue: 2012/02/17 Ed.1 Rev 2012/03/08  
CSA C22.2#62368-1 Issue:2012/02/17  
ICES 003: 2012  
CFR47 FCC PART 15 SUB B: 07/2015  
CE Mark Compliant  
CENELEC EN55022:2010  
CENELEC EN55024:2010+A1:2015  
CENELEC EN 61000-3-2: 2014  
CENELEC EN 61000-3-3: 2013  
VCCI V3:2014

**Environment** Temperature Operating: +5 to +40°C Storage: -5 to +65°C  
Humidity 20-85% relative, non-condensing

### User Switches:

Power On/Off  
Select (F0) - Test (F1) Line Feed (F2) Form Feed (F3)

### Indicators:

Power/Paper (green LED)  
Ready (green LED)  
Attention/Error (amber LED)  
Audio Beeper

### Ticket Delivery Options:

**Desktop:** (µITX+, eITX+ and kITX+) Cutter and ejector (the ticket is ejected after  
cutting.)

**Countertop:** (pITX+) Cutter and retainer (the ticket is stacked and held after cut-  
ting.)

**All Models:** Can be configured with a tearbar (no cutter installed.)

**Setup Parameters:** All optional control features can be changed with a user-friendly  
switch panel entry.

Download Memory: 8mb Flash Standard, for storage of user font, logos, and  
graphics.

*µITX+ / (H X W X L) 6.80 x 6.65 X 10.35*

*eITX+ / (H X W X L) 11.96 x 8.15 x 18.36*

*pITX+ / (H X W X L) 10.30 x 6.65 X 6.66 Plate = .40 x 7.50 x 7.50*

*kITX+ / (H X W X L) 5.90 x 6.50 X 10.05*

*All specification subject to change without notice.*



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